

Privacy Statement

John Clark Services Limited is committed to protecting your privacy. Your personal information is used to provide any services you request and to personalise the information we provide to you. By entering your details in the 'contact us' links and pressing 'Send', you are consenting to the processing of your information by John Clark Services Limited in accordance with this Privacy Policy.

What Information we collect

We directly collect information from the 'contact us' page you complete on our website. This information is only collected when you choose to submit it to us, and may include a postal address, email address, or telephone number. The information you provide us will be held on computers in the UK at our offices, and may be accessed by or given to our staff who act on our behalf for the sole purpose of providing the services you have requested.

We may use your information to contact you by post, telephone, email, to notify you of important changes or developments to the site and our services and to inform you of services recommended as a result of your contact, such as boiler service reminders, recommendations for follow-up work, invoice reminders/statements. Each time we contact you, you have the right to decline further communications from us.

Cookies

Cookies are small pieces of data stored within your internet browser. They contain information about your browsing preferences, any relevant log-in details and other activity related to a particular website. Enabling cookies will improve the experience you receive on our website, making it more convenient to browse, navigate and make repeat visits. Cookies identify you only through a unique user ID number, unless specifically stated otherwise at the request location. You can disable cookies on your computer by changing the settings in your browser. However, if you disable cookies then you may be unable to access certain areas of our website.

Information storage

The UK Data Protection Act 1998 and GDPR requires us to follow strict security procedures in the storage and disclosure of the information you have provided to us. It requires us to only store the information that directly pertains to the type of service you require from us.

Will John Clark Services Limited disclose personal information it collects to outside parties?

We will never disclose information about you to third parties, unless required to do so by law. Our site may, from time to time, contain links to and from other websites. If you follow a link to any of these websites, please note that these websites will have their own privacy policies. Please check these policies before you submit any personal data to these websites.